Was your order cancelled?

Learn alternative methods that let you order from these stores.

WE CAN HELP

READ OUR HELPFUL GUIDE





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CHAPTER ONE

US Stores That Do Not Ship To Package Forwarding Companies

Package forwarding gives you international shipping from any US store. But some stores refuse to ship to addresses associated with international package forwarding companies, or "freight forwarders."

On the next pages you will find a list of stores that are known to cancel customer orders if the shipping address is recognized as an international package forwarding company. However, there are ways to get international shipping from any company on the list.

If the store you want to order from appears on the Blacklist, sign up for a package forwarding account and read our guide to learn how to get these products anyway!







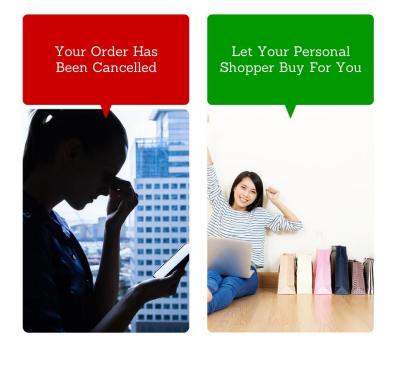
The **Blacklist**

Abercrombie & Fitch, Apple, BestBuy, Coach, Coach Factory, Hollister, Kate Spade, Lego, Lenovo, Lord & Taylor, Macy's, Sony, Target, The House, Tommy Hilfiger, WalMart and Zara.

The Blacklist Explained

Unfortunately, not all brands and web stores accept orders from customers using a package forwarding address and or an international credit card. This is where it gets a little tricky as the 'rules' are not the same for each Blacklist company.

Some will take orders that are made with a US credit card with a package forwarding address while others might take an order from a foreign credit card but not with a package forwarding address. The cancellation of orders can sometimes seem somewhat random: the important part is to get more information and not be frustrated! OPAS can help!







CHAPTER THREE

How To Order From Stores That Do Not Ship To Forwarding Companies

If the store you want to order from appears on The Blacklist, chances are that any order you place with that store using a forwarding address will be cancelled. Right now, the two best ways you can order from the stores mentioned above using your package forwarding address are:

1. Use an Alternate Address

OPAS is the only forwarding company that offers an alternate address that you can use if your order is cancelled when using our regular address. If your order is cancelled by a store because they won't ship to a forwarding address, try the alternate address. After you register, you will have an access to receive the alternate address in your account portal.

2. Use Your Personal Shopper

This service is built into your package forwarding account, so if you already have a package forwarding address, then it's already set up and ready to use. Just log in to your account and fill out a Personal Shopper request form. List what store you want to buy from and what items you want, and your Personal Shopper will buy the items for you.

Since your Personal Shopper will buy the products directly, your order will go through without fail.





OPAS Can Help!

Don't be discouraged just because the store or brand you're interested in won't ship to forwarding companies. If you want it, there's a way to buy it. If you don't already have a US package forwarding address, get yours now.

OPAS offers personal shopping services that will bypass many if not all obstacles that you might encounter trying to get the best deals and savings from the US.

Once you register with OPAS, you can log in to your account to tell your personal shopper what you want from US stores. Your personal shopper will buy your items for you using a US credit card. Once your item arrives at OPAS, you can ask us to hold on to it and consolidate your packages or request an immediate dispatch of your order!









The OPAS PROMISE

Enjoy Shopping From Any US Store

Plans Starting at \$0 per Month

Our Free plan has NO monthly membership fee. Pay only when you ship. Cancel anytime. **No hidden fees!** OPAS's service rates are very simple and there are no hidden fees.

NO US Sales Tax - GUARANTEED!!!

You can shop tax-free at any US store using an OPAS address in Oregon, where there is no state sales tax. US state sales tax is usually 7%-10%. You will be surprised how much you can save!

Save on Shipping Costs by Consolidating your Purchases! OPAS will repack multiple boxes together into a single box, reducing your international shipping cost. You can store your packages for consolidation at OPAS up to 30 days for free!

Your Packages are Handled with Care

OPAS' expert repackaging team will hand-pack your purchased products; each shipment receives individual attention. We'll pack it as compact as possible while ensuring safety for the trip to your home country.

Hands-on Customer Service Team

At OPAS, we view our members as more than just an account number. If you have questions, you can reach us by email or phone and you'll receive a prompt response within one business day.

US Address and Japan Address

You get an address in the US as well as in Japan! Our US customer service team is fluent in Japanese as well, for any questions you may have.



CUSTOMER FAVORITES









Ready to start shopping like a pro?

Contact us today to get started with the process and start shopping without worry now.



A Publication of **OPAS** Overseas Personal Address Service