

COULD YOUR PACKAGE FORWARDING ORDER BE

CANCELLED

?

THE BLACKLIST

US STORES THAT DON'T SHIP TO FORWARDING COMPANIES

For some reasons, some US stores will not ship to [forwarding companies](#).
Use this guide to find out which stores don't ship to forwarding companies, so that you don't waste your time placing an order, only to have it cancelled.

If you really, really want to order from one of the stores on the list using your package forwarding address, alternative methods for doing so are outlined at the end.

THE BLACKLIST

US STORES THAT DON'T SHIP TO FORWARDING COMPANIES

Package forwarding gives you international shipping from any US store. But some stores refuse to ship to addresses associated with international package forwarding companies, or "freight forwarders."

Below is a list of stores that are known to cancel customer orders if the shipping address is recognized as an international package forwarding company. However, there are ways to get international shipping from any company on the list.

If the store you want to order from appear on the list below, [sign up for a package forwarding account](#), then see the instructions after the list to place your order.

THE BLACKLIST

ORDER CANCELED

"Our records indicate that your order was to be shipped to a freight forwarding company. Due to licensing and distribution restrictions, our merchandise is restricted to domestic shipments only."

Merchant

Store Name	Store URL	OPAS Alternate Address *	OPAS Personal Shopper
Abercrombie & Fitch	abercrombie.com	No	YES!
Apple	store.apple.com/us	Maybe	
BestBuy	bestbuy.com	Maybe	
Coach	coach.com	No	
Coach Factory	coachfactory.com	No	
Hollister	hollister.com	No	
Kate Spade	katespade.com	Maybe	
Lego	lego.com	Maybe	
Lenovo	shop.lenovo.com	Maybe	
Lord & Taylor	lordandtaylor.com	No	
Macy's	macys.com	Maybe	
Sony	store.sony.com	No	
Target	target.com	Maybe	
The House	the-house.com	Maybe	
Tommy Hilfiger	usa.tommy.com	No	
WalMart	walmart.com	Maybe	
Zara	zara.com	Maybe	

*Please also note there are many reasons a merchant may cancel an order, beyond not shipping to a package forwarding company. These reasons also include the type or quantity of items purchased, or that they were purchased by an international credit card.

HOW TO ORDER FROM STORES THAT DON'T SHIP TO FORWARDING COMPANIES

If the store you want to order from appears on the above list, chances are that any order you place with that store using a forwarding address will be cancelled.

Right now, there are two ways you can order from the stores above using your package forwarding address:

1. Use an Alternate, "Secret," Address

OPAS is the only forwarding company that offers an alternate, "top secret" address that you can use if your order is canceled when using our regular address.

If your order is canceled by a store because they won't ship to a forwarding address, try the alternate address. After you register, you will have an access to receive the alternate address on your account portal.

2. Use a Personal Shopper

This service is built into your package forwarding account, so if you already have a package forwarding address, then it's already set up and ready to use.

Just log in to your account and fill out a Personal Shopper request form. List what store you want to buy from and what items you want, and your Personal Shopper will buy the items for you.

Since your Personal Shopper will buy the products directly, your order will go through without fail.

GET YOUR PACKAGE FORWARDING ADDRESS NOW!

Don't be discouraged just because the store or brand you're interested in won't ship to forwarding companies. If you want it, there's a way to buy it.

If you don't already have a US package forwarding address, [get yours now](#).